

# Person Centered Care (PCC) Pilot Collaborative Outcomes Congress “Achieving Transformational Change”

Thursday, July 21, 2005  
Beatitudes Campus  
Luther Life Center (Next to Care Center)  
1616 W. Glendale Avenue  
Phoenix, AZ 85021

## OBJECTIVES

- Understand Arizona Department of Health Services (ADHS) perspectives of PCC.
- Describe ways to promote personhood in residents with advanced dementia.
- Learn Centers for Medicare & Medicaid Services (CMS) initiatives for transformational change and the Medicare Modernization Act (MMA).
- Apply useful tools to enhance nursing home care and workplace practices.
- Identify two outcomes shared by peers to incorporate into your PCC journey.
- Recognize the need for depression screening of *all* long-term care residents.

## AGENDA

8:30 a.m. **Registration, Networking, and Continental Breakfast**

9:00 a.m. **Welcome, Comments, and Journey Into the Future**.....Mary Fermazin, MD, MPA  
*Vice President, Health Policy & Quality Measurement, HSAG*

9:15 a.m. **ADHS Reflections**.....Catherine Corbin, MHS, NHA  
*Program Manager, ADHS, Office of Long Term Care Licensing*  
Rudy Karel  
*Deputy Fire Marshall, ADHS, Office of Special Licensing II*

10:00 a.m. **Break**

10:15 a.m. **Personhood for Residents with Advanced Dementia:  
A Panel Presentation**.....Tena Alonzo, MA  
Gary Martin, PhD  
Carol Long, PhD, RN  
Toni Horton, BA, NHA  
*Contributors to the Arizona Alzheimer’s Association Palliative Care for Advanced Dementia Training Guide*

11:15 a.m. **CMS Nursing Home Culture Change Initiatives**..... John Motter, MPH, RN  
*Captain, CMS Region IX, DSC  
LTC Operations Team Leader*

11:45 a.m. **Lunch**

12:30 p.m. **Preview of Quality Measure Management Tools**.....Joe Bestic, NHA, BA  
*Clinical Quality Specialist, HSAG*

12:45 p.m. **Facility Presentations—Pilot Successes and Lessons Learned**

- Beatitudes Campus
- Fountain View Village
- La Posada
- La Rosa

2:00 p.m. **Break**

2:15 p.m. **Facility Presentations—(Continued)**

- Maravilla Care Center
- The Terraces of Phoenix
- Weyrich Health Care Center at Westminster Village

3:15 p.m. **Depression Screening in Long-Term Care**.....Walter Nieri, MD  
*Medical Director, Sun Health Care Center*

3:45 p.m. **Commencement and Thank You**.....PCC Pilot Stakeholders

*Certificates of Attendance Distributed*

