



Arizona Nursing Home Collaborative Workgroup: Learning Session 4

Health Services Advisory Group (HSAG)
1600 E. Northern Avenue, Suite 100
Phoenix, AZ 85020

OBJECTIVES

- Learn about iatrogenesis and its impact on your residents.
- Understand restraint and pressure ulcer management initiatives.
- Learn about effective screening processes for depression and pain.
- Discuss effective nursing home admissions processes with peers.

AGENDA

9:30 a.m. **Registration and Networking**

10:00 a.m. **Welcome and Introductions** Joe Bestic, NHA, BA
Director, Nursing Homes, HSAG

10:15 a.m. **Meet Mr. McNally**..... Joe Bestic and
Marcia Kooiman, RN
Clinical Quality Specialist, Nursing Homes, HSAG

11:30 a.m. **Understanding Restraints and Pressure Ulcers** Joe Bestic and
Marcia Kooiman

12:30 p.m. **Lunch**

1:00 p.m. **Depression and Pain Management**..... Marcia Kooiman

2:15 p.m. **What Continues to Work** Facility Sharing

2:50 p.m. **Certificates of Attendance,
Wrap-Up, and Next Steps**..... Joe Bestic