

Arizona Nursing Home Workgroup
May 24, 2006

2005 Report: STAR, CNA Turnover, and Satisfaction Survey Aggregate Findings

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Presented By:
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Health Services Advisory Group (HSAG)

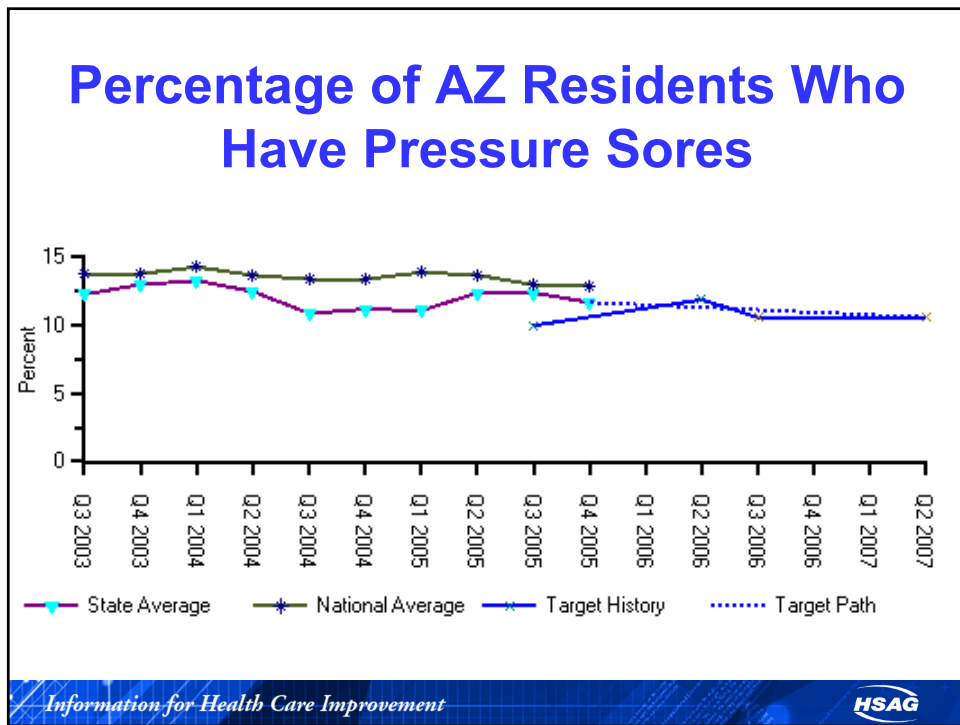
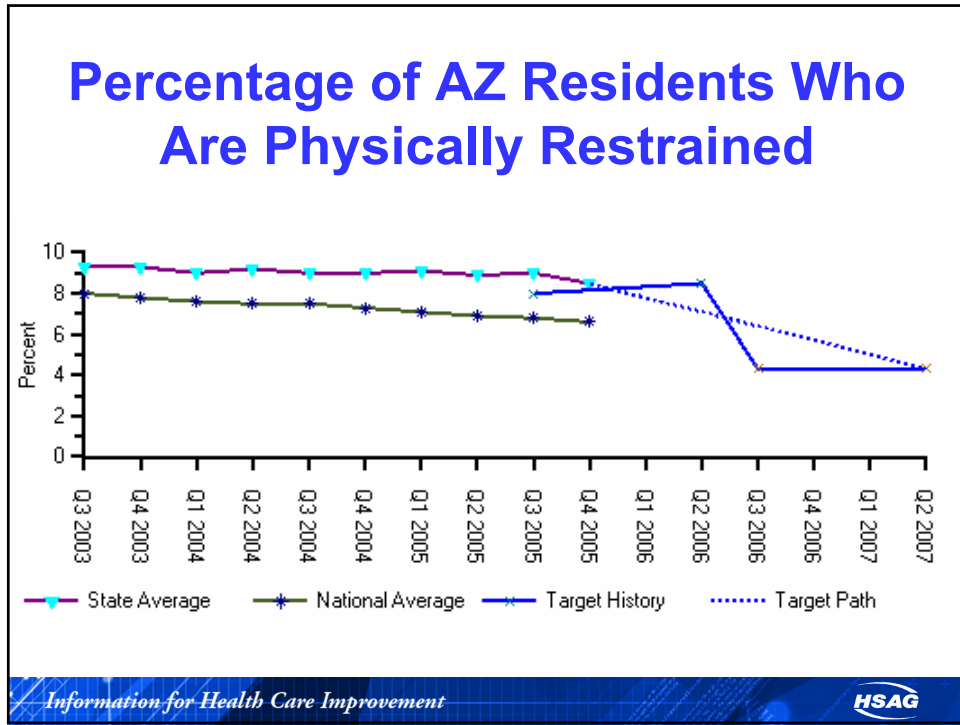
Information for Health Care Improvement



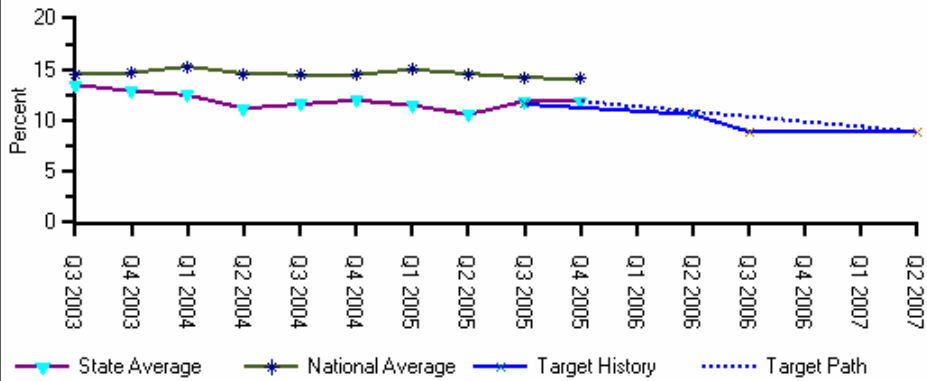
Setting Targets-Achieving Results (STAR) Goal Setting

Information for Health Care Improvement





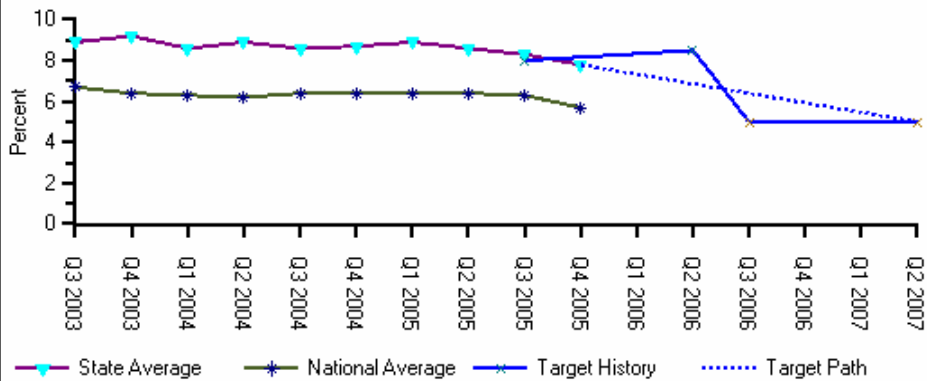
Percentage of AZ Residents Who Are More Depressed or Anxious



Information for Health Care Improvement



Percentage of AZ Residents Who Have Moderate to Severe Pain



Information for Health Care Improvement



STAR Goal Setting

38 of 38 Arizona Nursing Home Workgroup facilities set baseline STAR goals!

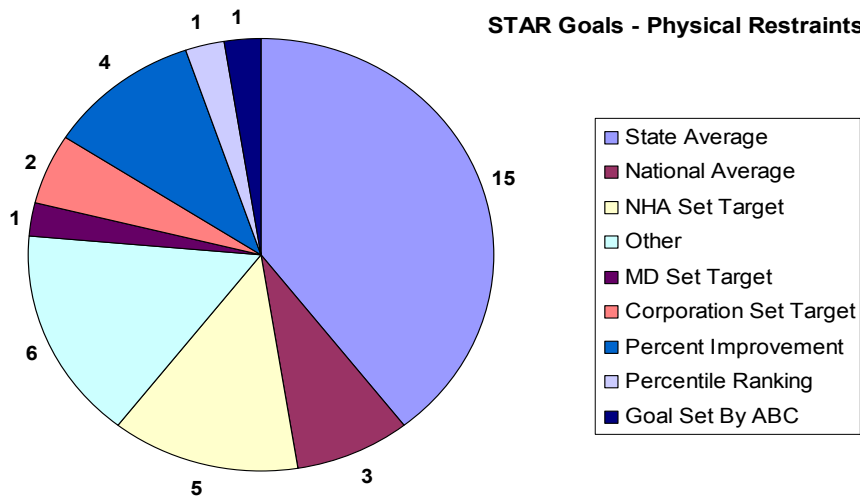
Quality Measure	<u>AZ Workgroup</u> 2005 STAR Goals	<u>CMS Goals</u> by Q2 2007
Restraints	6.3	4.3
Pressure Ulcers	8.2	10.6
Depression	10.2	8.9
CC Pain	6.0	5.0

STAR Goal Setting (continued)

Quality Measure	<u>CMS Goals</u> by Q2 2007	<u>AZ Workgroup</u> Q4 2005
Restraints	4.3	8.5
Pressure Ulcers	10.6	11.5
Depression	8.9	12.1
CC Pain	5.0	7.1

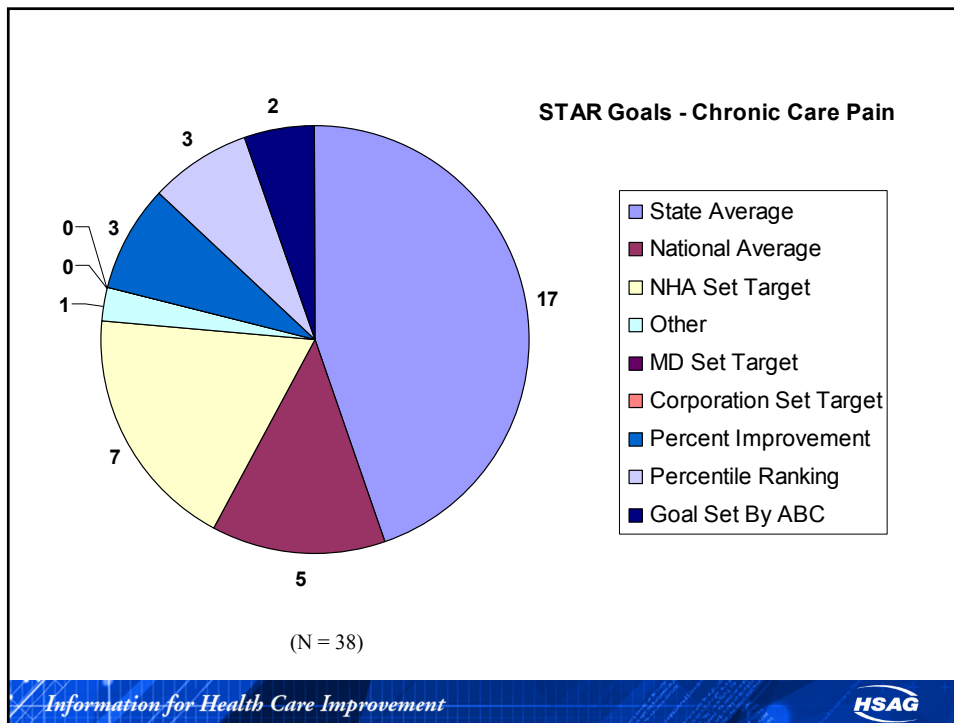
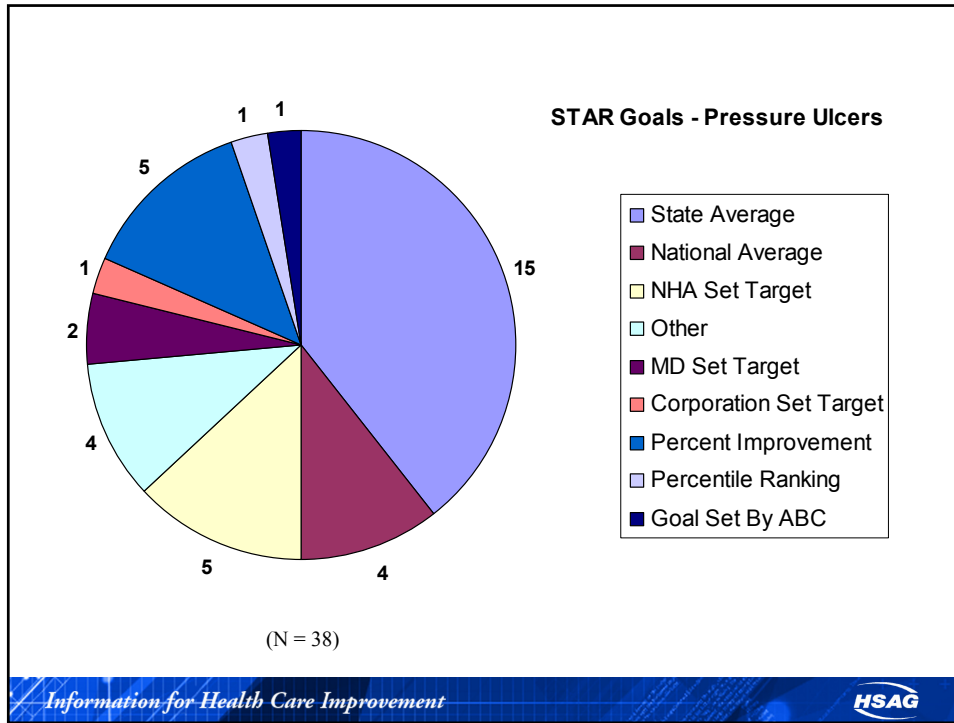
STAR Target Methods

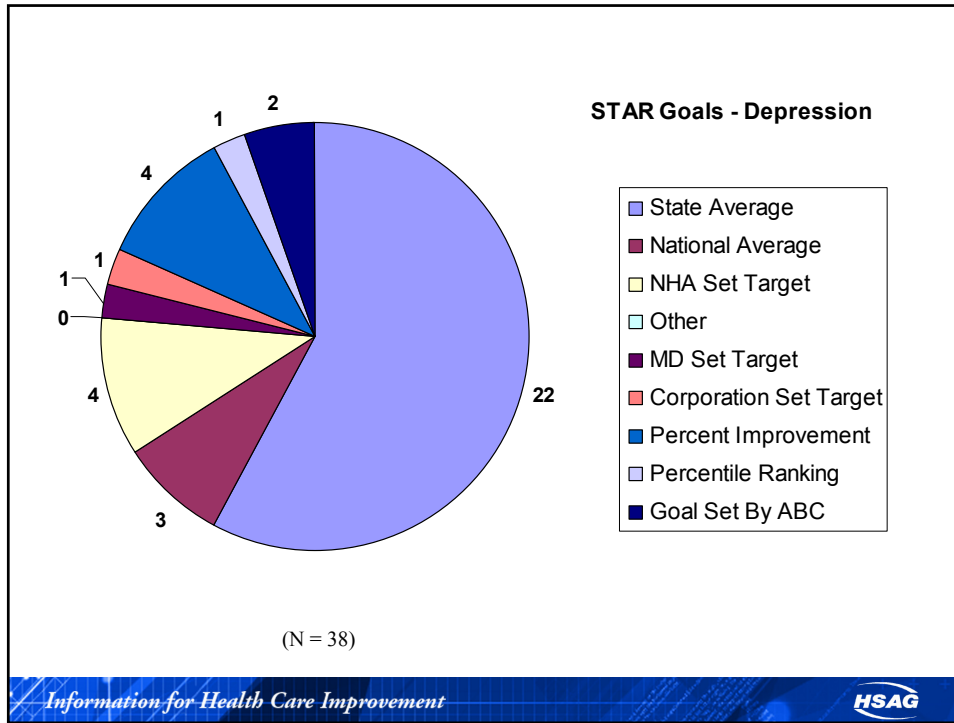
STAR Goals - Physical Restraints



(N = 38)

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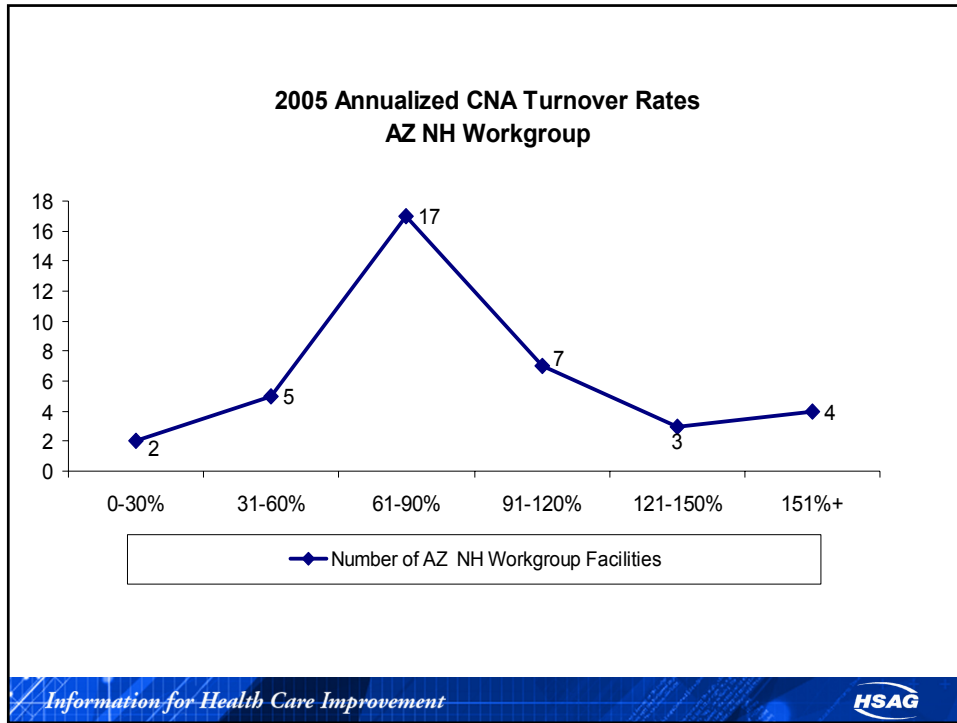
2005 CNA Turnover Rates

38 of 38 AZ Nursing Home Workgroup facilities submitted 2005 annualized CNA turnover rates!

Average turnover rate: **92.3%**

Highest reported turnover rate: **279.0%**

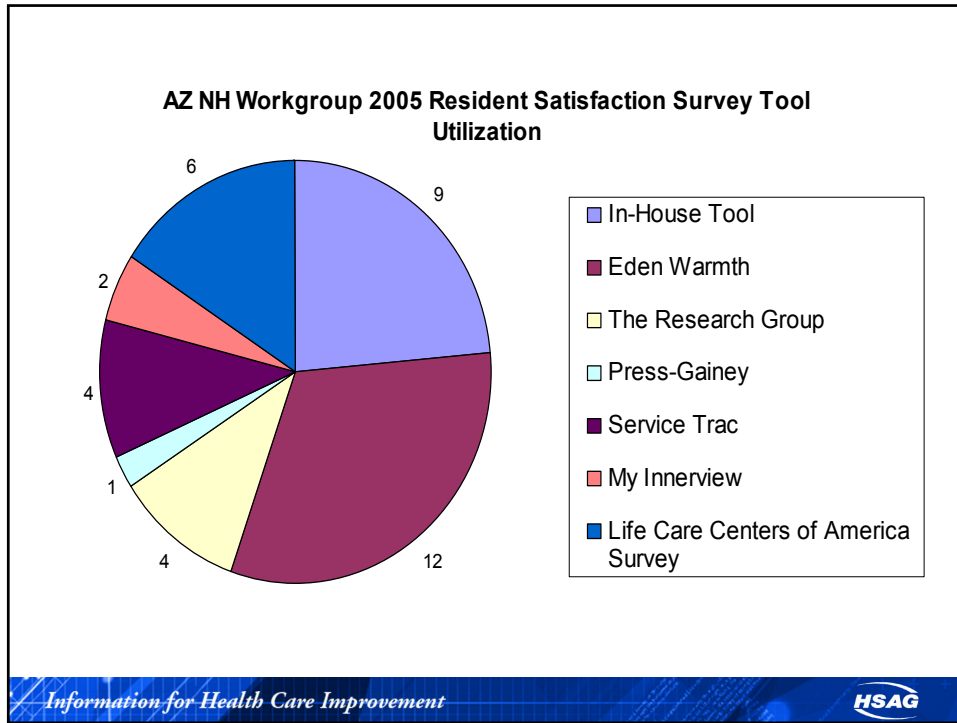
Lowest reported turnover rate: **17%**



2005 Resident Satisfaction Surveys

38 of 38 AZ Nursing Home Workgroup facilities
completed 2005 Resident Satisfaction Surveys!



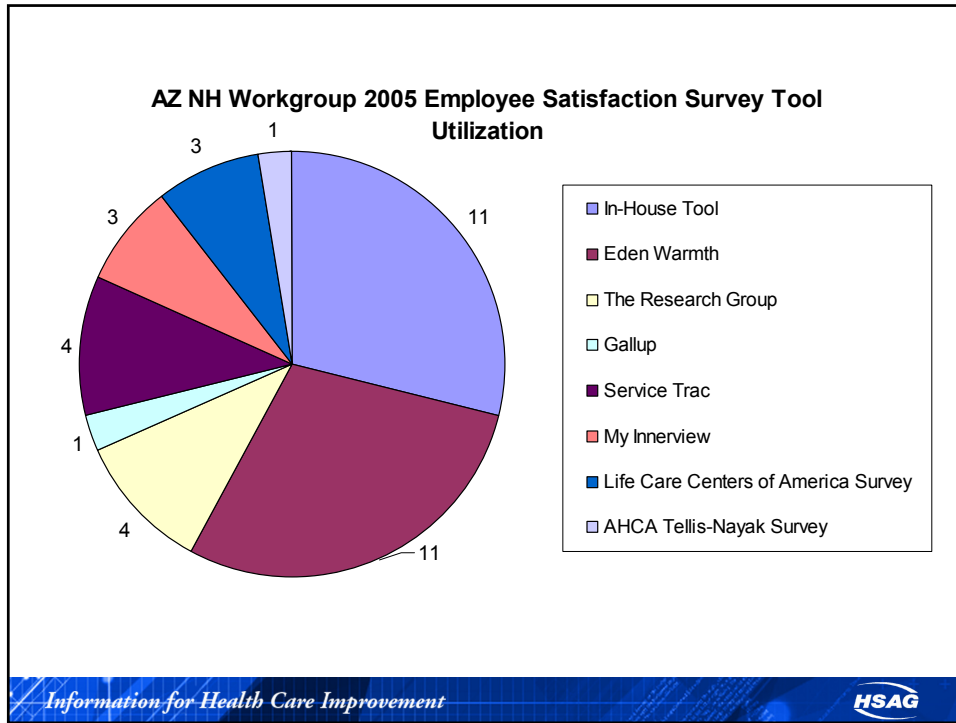


2005 Employee Satisfaction Surveys

38 of 38 AZ Nursing Home Workgroup facilities
completed 2005 Resident Satisfaction Surveys !



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Questions?



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