



Arizona Nursing Home Collaborative Work Group Learning Session 5

February 23, 2007

Health Services Advisory Group
1600 E. Northern Avenue, Suite 100
Phoenix, AZ 85020

8:30 a.m. to 4:00 p.m. (lunch will be provided)

**5.25 CEUs*

OBJECTIVES

- Understand the latest information on pay-for-performance (P4P) initiatives.
- Learn about the current status of the Arizona Nursing Home Work Group.
- Identify “human factors” to consider in process-improvement initiatives.
- Receive information about the new CMS Pharmacy Guidelines.
- Share “what works” with your peers.
- Understand how depression screening can keep your nursing home in compliance with state and federal regulations.

AGENDA

8:30 a.m. **Registration and Networking**

9:00 a.m. **Welcome and P4P Update** Mary Fermazin, MD, MPA
Vice President, Health Policy & Quality Measurement, HSAG

9:45 a.m. **2006 Status Report: STAR, CNA Turnover, and Satisfaction Survey
Aggregate Findings** Joe Bestic, NHA, BA
Director, Nursing Homes & Home Health, HSAG

10:30 a.m. **Break**

10:45 a.m. **Human Factors in Process Improvement** Joe Bestic and Pat Phillips, RN, NHA
Clinical Quality Specialist, HSAG

12:00 p.m. **Lunch Presentation—New CMS Pharmacy Guidelines
for Nursing Homes** A.J. Farhoud, RPh
Sponsored by Omnicare Pharmacy



- 1:00 p.m. **What Continues to Work**.....Facility Sharing
- 2:00 p.m. **Psychosocial Severity Outcome Guidelines and Depression Management**..... Kay Huff, RN
Clinical State RAI Coordinator/Team Lead for Training LTC, Arizona Department of Health Services
- 3:00 p.m. **Depression Management in the Nursing Home**..... Joe Bestic
- 3:30 p.m. **Nursing Home Appeals Process**..... Linda Schoenbeck, RN, BS, CCM, CG
Director, Utilization Services, HSAG
- 3:50 p.m. **Certificates of Attendance, Wrap-Up, and Next Steps**..... Joe Bestic

Meeting Adjourned

***5.25 CEUs approved by the Arizona Board of Examiners for Nursing Care Institution Administrators and Assisted Living Facility Managers.**

ALL Medicare beneficiaries have the right to appeal their discharge from a hospital, skilled nursing facility, home health agency, or comprehensive outpatient rehabilitation facility. For more information, go to <http://www.hsag.com/azmedicare> or call 1.800.359.9909.