

Arizona Nursing Home Collaborative Workgroup Meeting

Thursday, September 22, 2005

Health Services Advisory Group
Carter Marshall Conference Center
1600 E. Northern Avenue, Suite 100
Phoenix, AZ 85020

OBJECTIVES

- Understand the three domains of Person Centered Care (PCC).
- Understand how the High-Risk Pressure Ulcer, Restraint, and Depression Quality Measures (QMs) are calculated.
- Understand the value of the STAR, NHIFT, and CASPER QM tools.
- Discuss restraint and depression management.
- Discuss the usefulness of resident and employee satisfaction surveys.

AGENDA

8:00 a.m. **Registration, Networking, and Continental Breakfast**

8:30 a.m. **Welcome and Introductions**.....Mary Fermazin, MD, MPA
Vice President, Health Policy & Quality Measurement, HSAG

8:45 a.m. **Getting To Know You**.....Marianne Canady, RN, MA
Director, Sub Acute Care/QI Program, HSAG

9:15 a.m. **Break**

9:30 a.m. **Person Centered Care—Welcome Home**.....Joe Bestic, NHA, BA
Clinical Quality Specialist, HSAG

10:30 a.m. **Understanding the QMs**.....Sylvia Balistreri, RN, BSN
Program Manager, Office of Long Term Care Licensing, ADHS

11:30 a.m. **Be a NHIFT STAR**.....Joe Bestic

12:00 p.m. **Lunch / QM Target Setting**

12:45 p.m. **Hello, My Name is CASPER**.....Sylvia Balistreri, RN, BSN

1:15 p.m. **Restraint Screening**.....Diane Kubala, RN, CDON
*President, NADONA—Arizona Chapter
Clinical Resource/Ensign Facility Services*

1:45 p.m. **Depression Screening**.....Morley Shaw, PhD
Director, Senior Horizons

2:15 p.m. **Resident and Employee
Satisfaction Initiatives**.....Joe Bestic

2:45 p.m. **Break**

3:00 p.m. **Preview of Workgroup Activities**.....Joe Bestic

3:45 p.m. **Certificates of Attendance,
Wrap-Up, and Next Steps**.....Joe Bestic